

Pressemitteilung

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Secure access to medicines and more – ABUS access control in Gudjons pharmacy, Augsburg

Pharmacies are a target for quick intrusions every year, and it is particularly easy for offenders to gain access to small branches with insufficient security. The cash in the till and safe, as well as narcotic substances, are frequently targeted by thieves. If the break-in takes place overnight during the out-of-hours emergency service, then the welfare of the employees on duty is also put at risk. This is why Gudjons pharmacy in Augsburg uses the CodeLoxx access control system from ABUS to provide round-the-clock security. With robust stainless steel cylinders, the system reliably protects against intrusion and precisely controls who gains access to which area at which time, and who does not.

Gudjons pharmacy in Augsburg is one of only a few pharmacies in Europe which offers both conventional and homoeopathic drugs produced in-house. There are rows and rows of remedies and tinctures here in the bright, open sales room of the pharmacy waiting to be used to bring health and well-being. But, as in all German pharmacies, theft and sometimes even breaking and entering are part of the darker side of everyday life here.

As owner and managing director of four pharmacies in the Augsburg area, Dr. Hannes Proeller is responsible both for the quality of the medical products and for the safety and security of his employees and customers. Precise access control is required both to protect against intruders, and also to comply with the strict cleanliness regulations for pharmacy and laboratory areas. The pharmacy owner therefore decided to use electronic access control for protection when he first took on the new premises in Augsburg at the end of 2016. He was supported in implementing the system by Helmut Lapperger, whose company Christian Kniess GmbH specialises in security technology.

Quick to install and activate

The installation of the CodeLoxx cylinders, as well as the entry units together with control device on site, took a total of five days. During this time, two pharmacy workers were also trained in using the system so that they would be

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able to maintain the locking rights from then on. "I was very happy with the cooperation with Christian Kniess. After a brief project planning phase, Mr Lapperger and his team were able to implement the security system quickly and efficiently," says Dr. Proeller. After a short adjustment phase, the system has since been running stably and without any problems.

ABUS CodeLoxx: controlled access provides security

The staff in the pharmacy have lots of tasks, and the roles range from pharmacists who advise on sales, to technical pharmaceutical employees and laboratory assistants, through to suppliers and cleaning staff. In view of the strict cleanliness regulations and the access to valuable and, in some cases, hazardous substances, pharmacy owner Dr. Proeller says that it is particularly important that everyone has their own access authorisation.

CodeLoxx now makes it possible to have access regulations which are adjusted to the pharmacy business for the different staff groups who need direct access. Individually taught-in chip keys guarantee that the respective employee only has access to the previously specified areas at the specified times. This means, for example, that a supplier's chip key will allow him to access the delivery point via the rear entrance in order to deliver goods, but he will not gain any access to the sales areas of the pharmacy where sensitive patient files or narcotic agents are stored.

ABUS chip key – one key for many doors

Another benefit of the electronic access control is that access authorisations can be assigned via chip keys. For example, if a person needs to be given access to the pharmacy, to the storage room and to the laboratory, then they no longer need three keys and instead all authorisations are combined on one single chip key. Dr. Proeller says, "using the electronic access control has made my life much easier. Using one central chip key means that I now only have to have one key on my keyring." If the key is lost, the lock can also be blocked quickly and a new chip key can quickly be set up as a direct replacement of the lost key.

Security even during out-of-hours emergency service

The security and safety of pharmacy employees is particularly at risk during overnight service hours. Intruders frequently gain access to the building unnoticed via the rear or supply entrance at times when there is usually only one

person on duty. This is where the technical security benefits of the electronic CodeLoxx cylinder come into play, because there is no traditional keyhole which means that the lock mechanism cannot be manipulated from the outside using a lock pick or screwdriver. Hardened stainless steel components also help to thwart attempts to gain access by force. The result is reliable protection of access routes with a simple, elegant design. "I am really very happy with the access control system from ABUS. Thanks to the individual authorisations, I know that the areas are well protected. So I can sleep soundly," explains Managing Director Dr. Proeller.